

Water  
to live,  
grow  
& enjoy

# Calculation of water network design demands using statistical analysis of monitoring data

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## The problem

Calculate water network design demands to model current and future asset performance.

Key drivers:

- Coliban Water covers a large geographical area, with a big variation in climate.
- Almost all of our water networks have customers which experience water pressures below 20m.
- Previous method tended to overestimate demands.
- Optimise capital spend \$\$\$



**COLIBAN WATER SERVICE REGION**  
**INCLUDING WATER SUPPLY SYSTEMS WITHIN THE REGION**



## Hot & dry in north

- Dust
- +35 °C for weeks on end in summer
- 425 mm annual rainfall



## Wet & cool in south

- 700 m AHD
- Snow
- Frost
- 1050 mm annual rainfall





# Customer experience



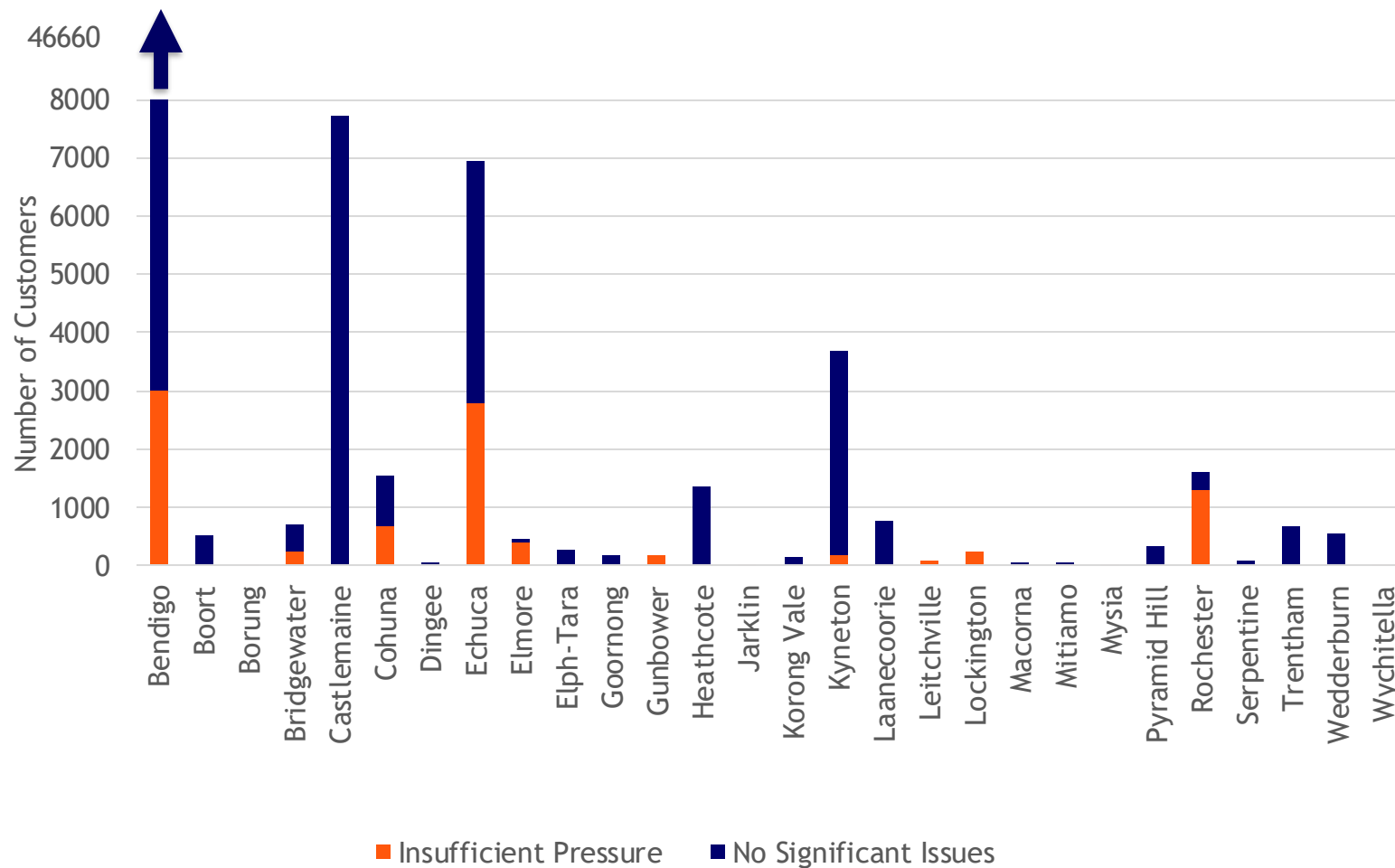
## Minimum water pressure of 20m

This ensures:

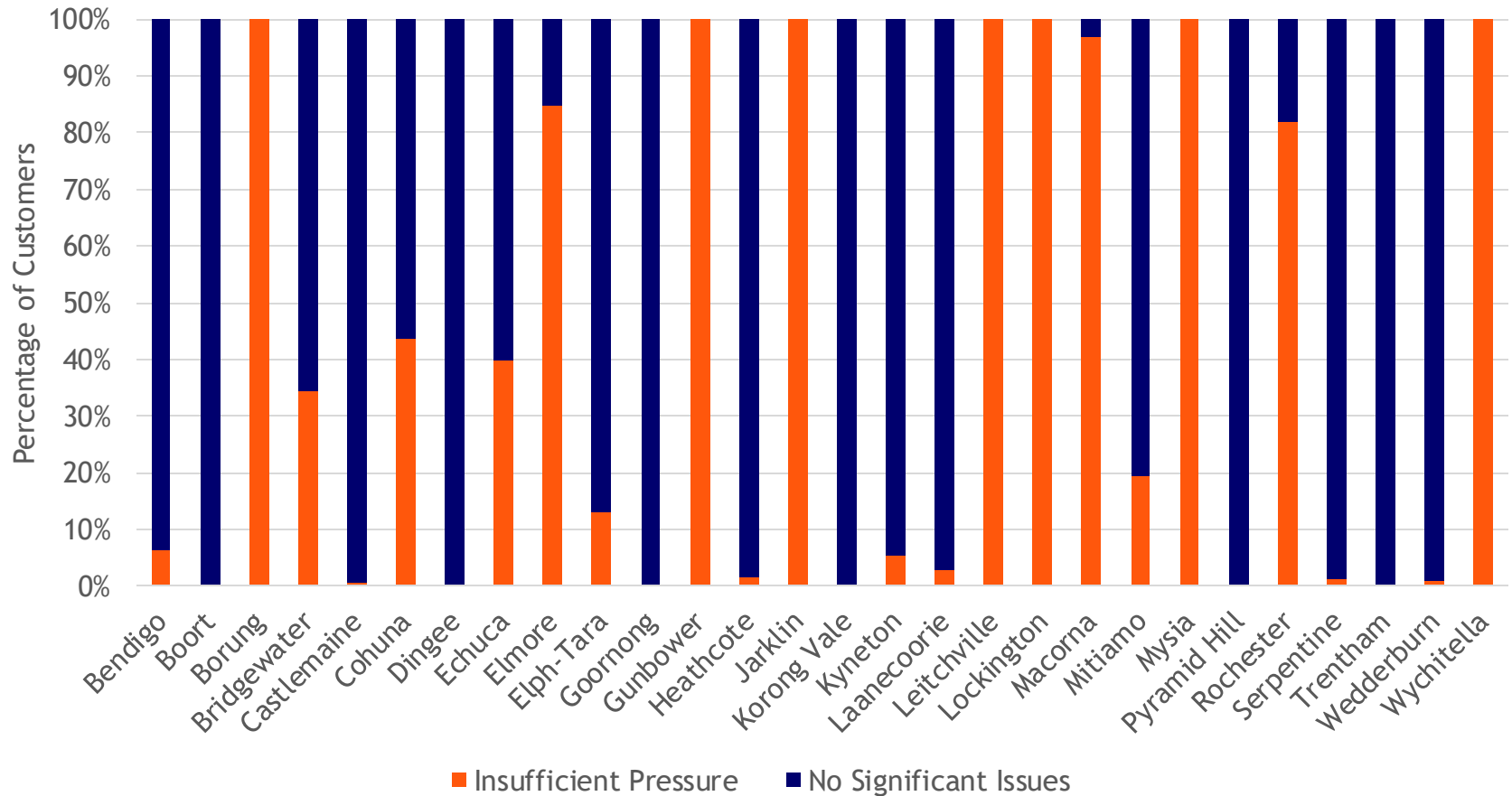
- Operation of hot water service,
- Operation of evaporative air conditioners,
- Operation of backflow prevention devices,
- Fire flow availability,
- Good pressure in the shower, fill the kettle, or water your lawn on a hot day.



# Number of customers with insufficient pressure



# Percentage of customers with insufficient pressure





\$\$\$

- Coliban Water has a limited capital expense budget

377 million reasons to  
optimise expenditure

## Previous design demand method - too conservative

- Used flow data from pre-Millennium Drought
- Scaling factors to account for weekly meter reads
- Assumed greatest demand from large customers coincided with highest observed day
- 10% safety factor
- Demand profile from calibration day

... Most networks had not experienced their design demand any time since 2010, even with growth in the catchment. With constrained capital expenditure, we need to avoid over design and un-necessary works.



## The solution

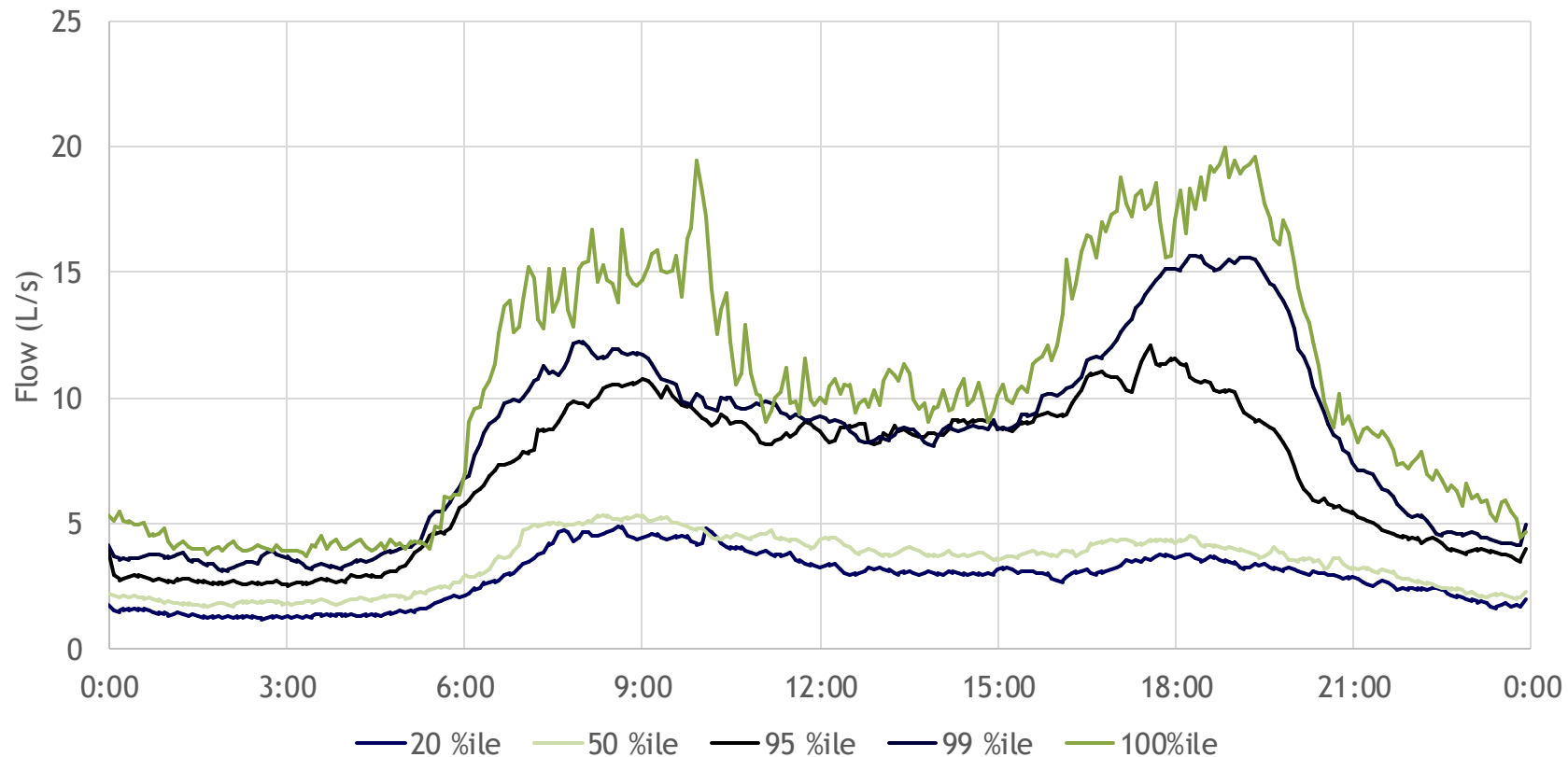
Create design demand profiles based on observed networks flow data.

- 20th percentile (typical winter day)
- 50th percentile (median day)
- 95th percentile (typical summer day)
- 99th percentile (hot summer day)
- 100th percentile (highest demand day)



# Design demand profiles

Tretham Design Demand Profiles



# Calculating design demand percentiles profiles

## Process overview:

- Classify observed daily demands into a percentile rank for each DMZ.
- Calculate diurnal profile for each of the 5 design demand percentiles.
- Allocate DMZ demand to customers with demand categories.



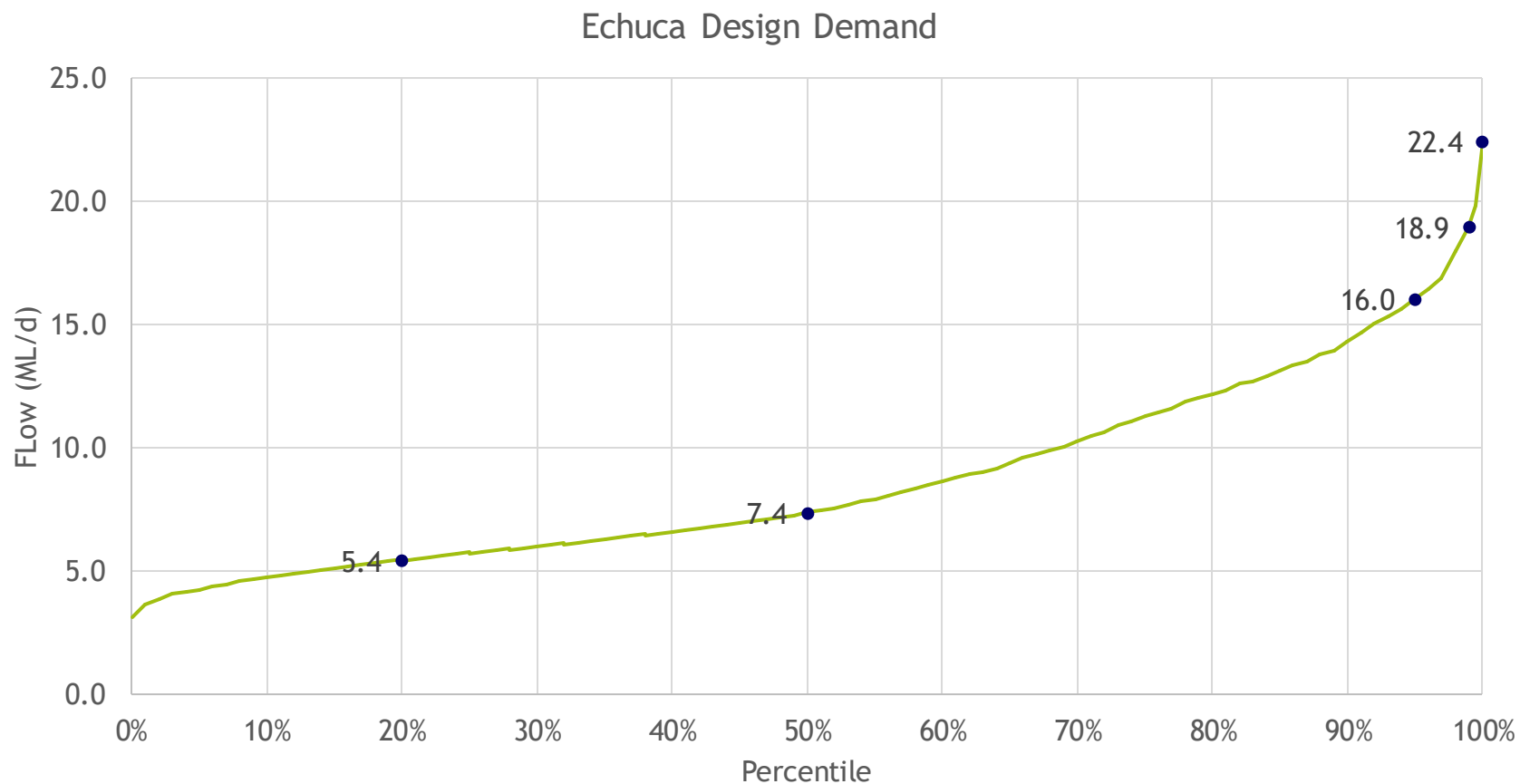


## Percentile demand method

- Calculate daily demand, for each DMZ, for the period reflecting current network demand behaviour.
  - › Generally PWSR period from November 2010
  - › Consider arrival or departure of large customers
  - › Scale for growth in customer numbers
- Remove days which have anomalous data
  - › Flow monitor error
  - › Data of insufficient quality (ie >2 hours between data points)
  - › Water main burst
- Calculate percentiles for processed data

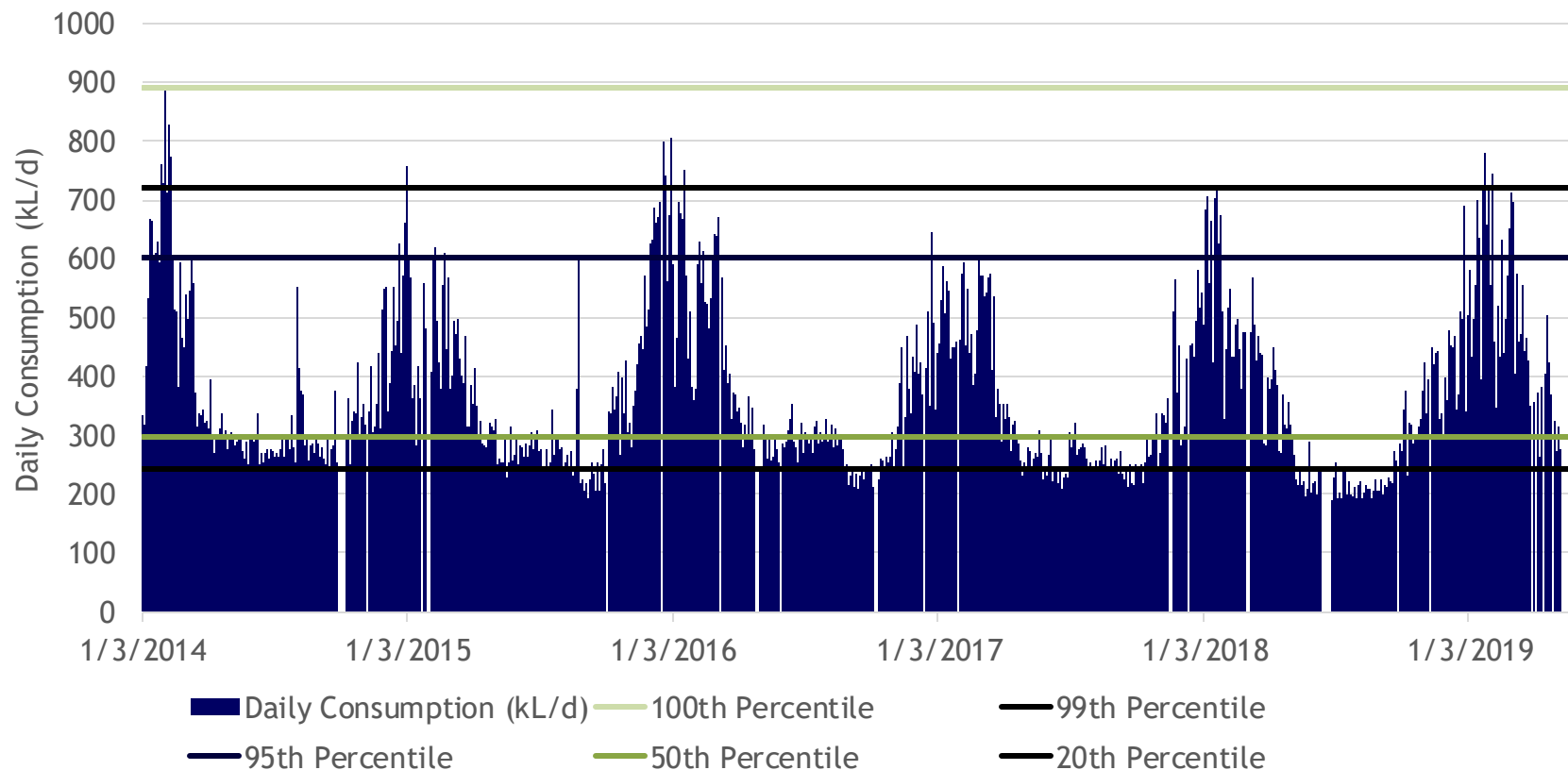


# Design demand distribution



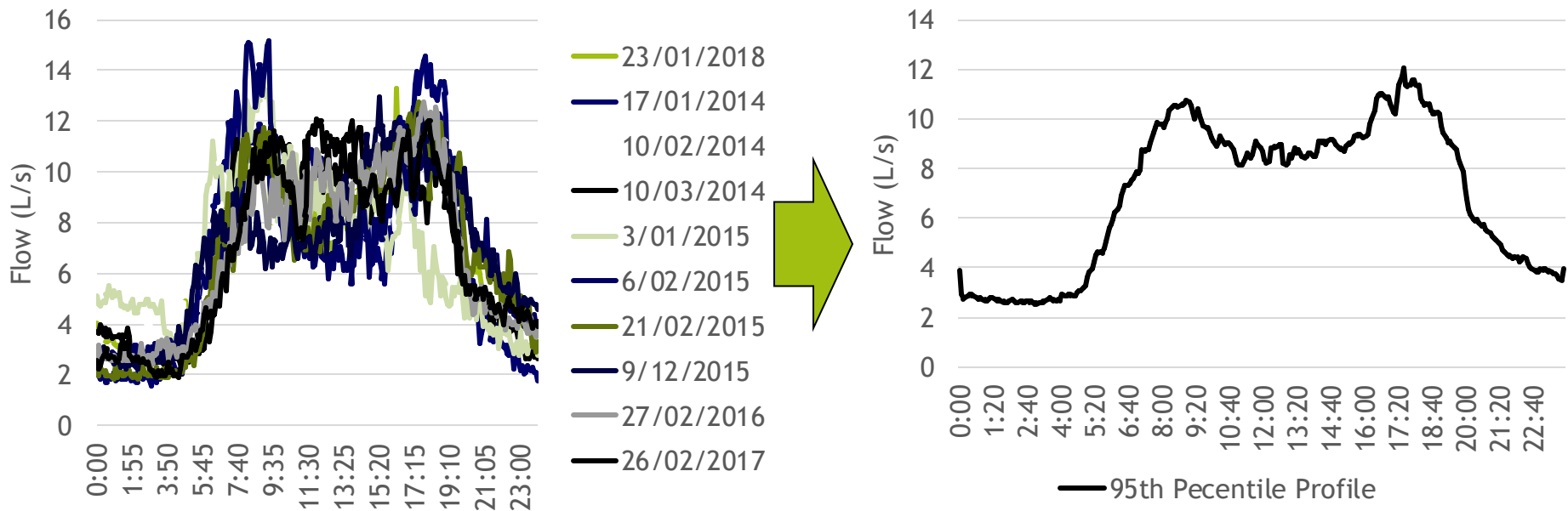
# Design demand

Trentham Observed Demand



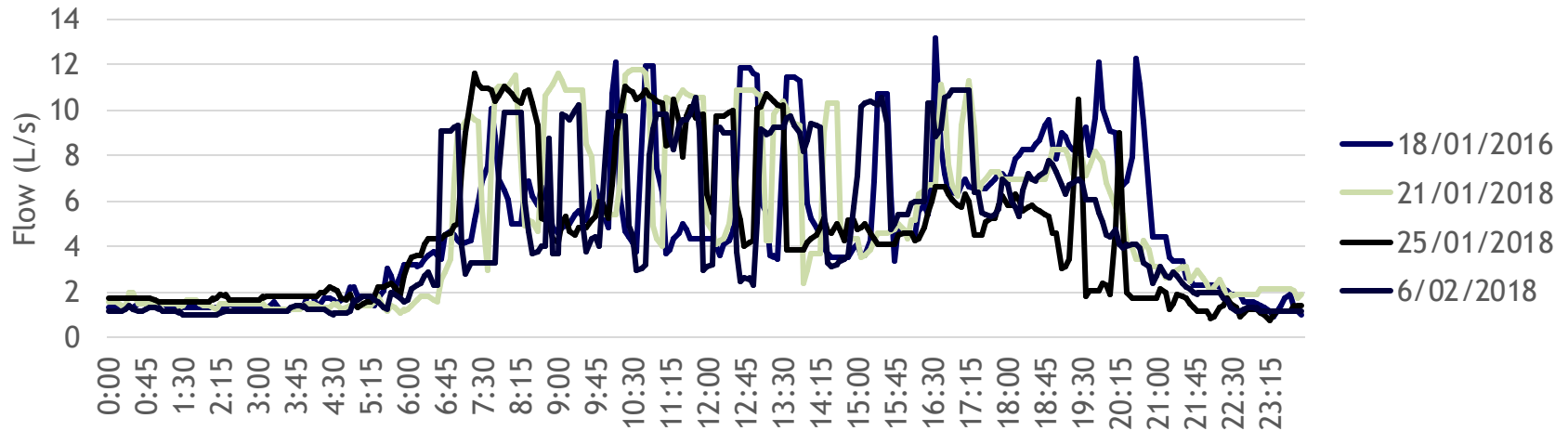
# Diurnal profile for each demand scenario

- Based on observed data from days which had a demand close to the specified percentile.
  - › Median of 5 to 10 days with a demand equal to that percentile

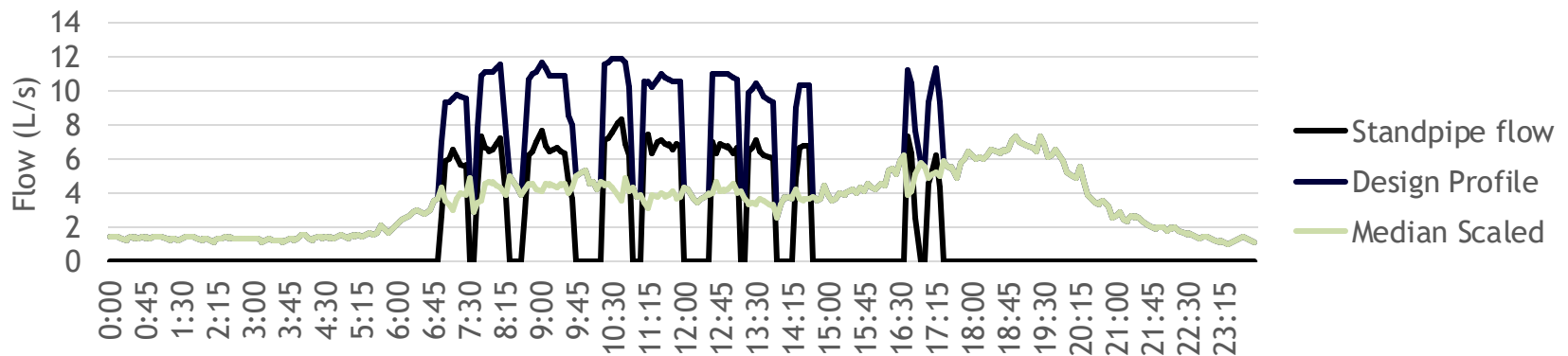


# Day demand profile - impact of large demand

Elphinstone & Taradale 99th Percentile Days



Elphinstone & Taradale 99th Percentile Zone Demand Profile





# Allocate demand to demand categories

## Current:

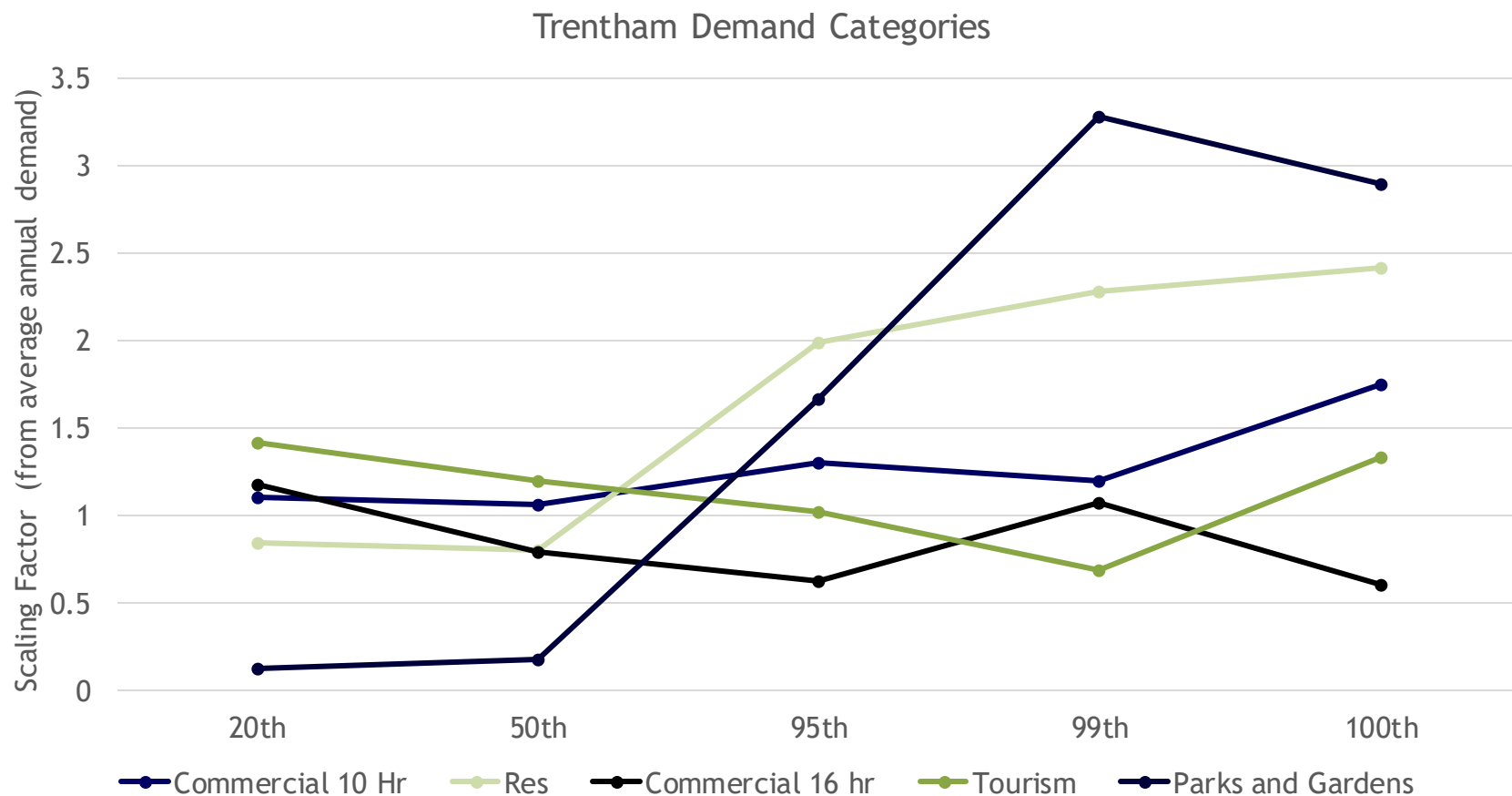
- Scaling factors based on quarterly billing data
  - › ie Commercial customers use 1.4 times their Q3 demand on a 99<sup>th</sup> percentile day
  - › Estimate non-residential demands, then allocate remainder to residential customers
- Some monitoring data from large customers

## Future:

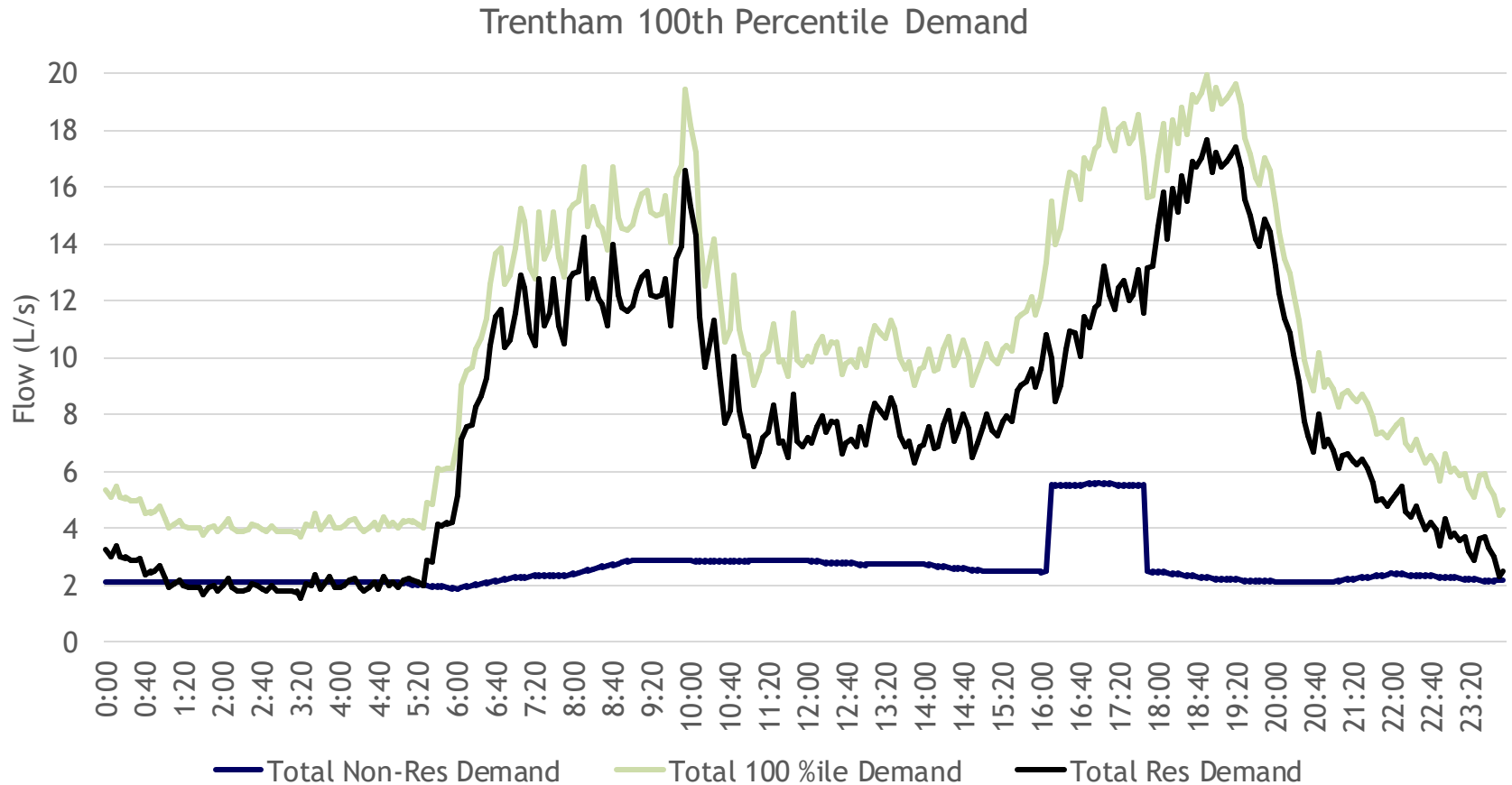
- Use digital metering data (Smart Meter) from all customers



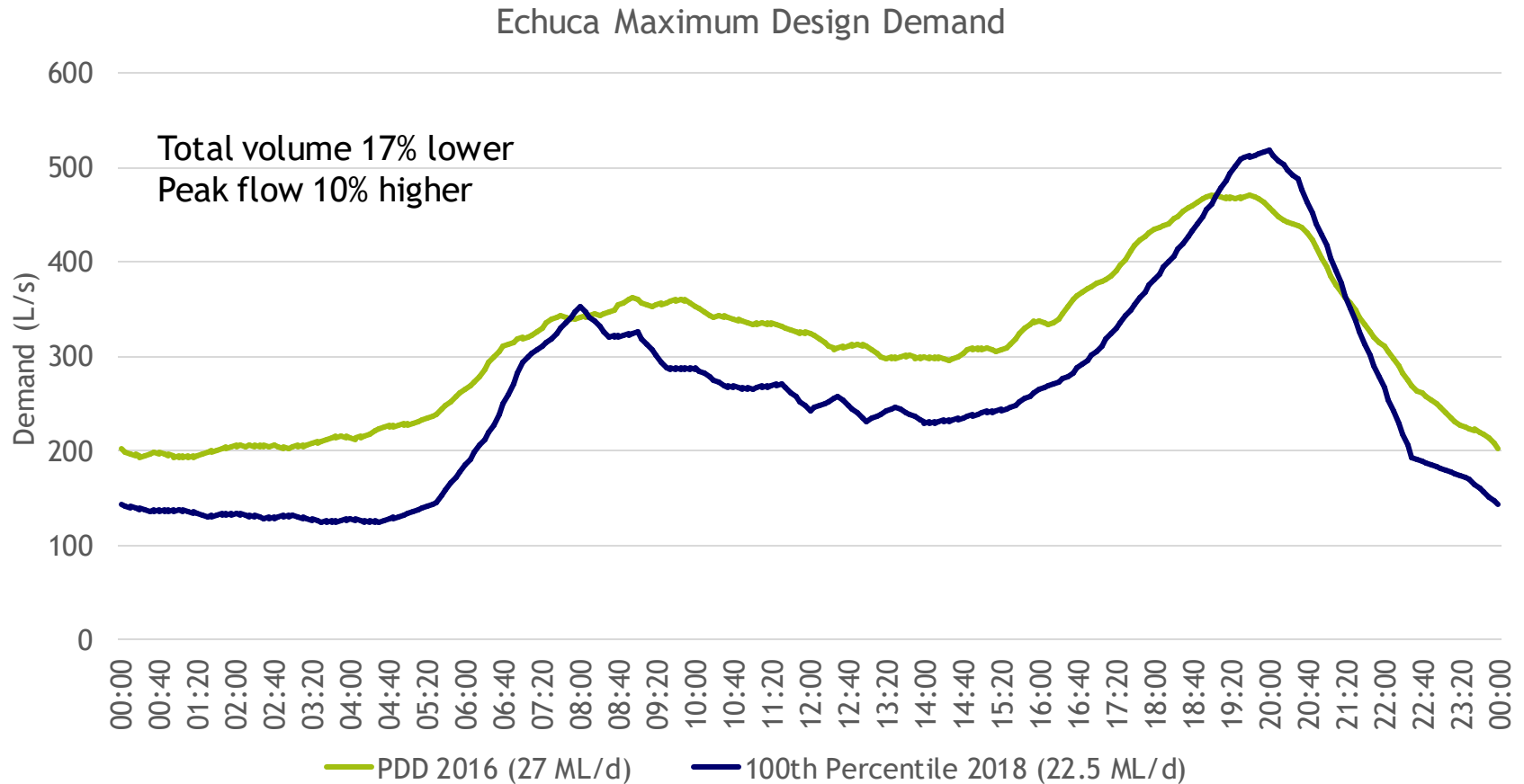
# Digital metering demand scaling



# Demand allocation



# Old v new method



# Advantages

- Negates the need (almost completely) for design factors to be selected.
- Naturally accounts for coincidence of different demands types.
- Reflects network's demand behaviour (due to demographic, environmental factors etc).
- Flexibility in selecting scenario when designing upgrades, or assessing current capacity.
- Observed demands can be compared to demand percentiles.





## Limitations and opportunities

- Not all of our networks have all boundary points metered (ie inlet and outlet of large tanks)
- Quality and availability of flow monitoring data
- Needs multiple years of data to be reliable.
  
- Use digital metering to better classify demand categories and refine demand profiles.
- Optimise the processing of flow data and analysis



# Questions?

